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QUESTION 1

After print head replacement on a printer, it needs:

- A. alignment.
- B. lubrication.
- C. cleaning.
- D. driver reinstallation.

Correct Answer: A

Reference. http://www.epson.com/cgi-bin/Store/Video-Library/video/Printers-All-in-Ones_Popular-Printers-All-in-Ones/How-to-Align-a-Print-Head/929642678001? BV_UseBVCookie=yes

QUESTION 2

Which of the following types of device cable types are used to connect output devices such as printers and scanners?

- A. Parallel
- B. eSATA
- C. IDE
- D. PATA

Correct Answer: A

Reference. http://wiki.answers.com/Q/What_is_a_parallel_connector

QUESTION 3

Which of the following is a characteristic of single-mode fiber compared to multi-mode?

- A. Multi-mode fiber is resistant to EMI while single mode is not.
- B. Single-mode fiber uses laser while multi-mode does not.
- C. Multi-mode fiber supports lower speeds than single-mode.
- D. Single-mode fiber uses light, while multi-mode can use light or RF.

Correct Answer: B

QUESTION 4

Which of the following describes the function of a switch in a network?

- A. Transmits packets it receives to specific connections
- B. Converts a packet for transmission from one network to another network
- C. Determines whether a packet belongs on an internal or external network
- D. Broadcasts packets it receives to all connections

Correct Answer: A

Reference. http://en.wikipedia.org/wiki/Network_switch

QUESTION 5

An operating system running from a portable flash drive needs fast read/write speeds. Which of the following technologies is BEST suited to support this?

- A. SATA3
- B. FireWire 800
- C. USB 3.0
- D. eSATA

Correct Answer: C

QUESTION 6

Which of the following appliances can function as a connection point between network devices as well as provide access to the Internet?

- A. Hub
- B. Router
- C. Bridge
- D. Switch

Correct Answer: B

QUESTION 7

A user has requested a technician to upgrade a small form factor open source PC to facilitate video capture. Which of the following should be used?

- A. IDE sound card

- B. PCIe video card
- C. Riser card
- D. PS/2 adapter

Correct Answer: C

QUESTION 8

After making a long CAT5 cable, the technician fears that the cable may have been damaged during the pull, but does not have a cable tester. Which of the following would be the BEST alternative tool to determine whether there are any breaks or shorts in the cable?

- A. Multimeter
- B. Voltmeter
- C. Loopback plug
- D. Punchdown tool

Correct Answer: A

QUESTION 9

DB-9 connectors are attached to which of the following cable types?

- A. HDMI
- B. SCSI
- C. Serial
- D. Parallel

Correct Answer: C

QUESTION 10

Modern ATX v2.3 power supplies employ motherboard power connectors with how many pins?

- A. 16
- B. 20
- C. 24
- D. 28

Correct Answer: C

QUESTION 11

A user is unsatisfied with the quality of the repair that another technician has completed on their PC. Which of the following should be done to help the user?

- A. Agree with the user's complaints
- B. Clarify the user's statements
- C. Minimize the user's criticism
- D. Shadow the other technician on the next repair

Correct Answer: B

QUESTION 12

When securing evidence of misconduct or illegal activity, which of the following describes the proper safeguarding of evidence?

- A. CAPTCHA
- B. Spear phishing
- C. Chain of custody
- D. Access control

Correct Answer: C

QUESTION 13

Which of the following is often required to complete configuration of a barcode scanner?

- A. The scanner must be set to reject scanning any codes shorter than three digits.
- B. The system must be rebooted and update drivers installed.
- C. The scanner utilities must be run to adjust the light intensity of the laser.
- D. The scanner must be programmed by scanning in select codes.

Correct Answer: D

QUESTION 14

Which of the following memory features allows for the protection against random inconsistencies in the transfer of the data?

- A. Low latency
- B. Dual channel
- C. ECC
- D. Single channel

Correct Answer: C

Reference. http://en.wikipedia.org/wiki/Error_detection_and_correction

QUESTION 15

Which of the following terms is MOST likely associated with a modem connection?

- A. RJ-11
- B. 802.11g
- C. RJ-45
- D. IEEE 1394

Correct Answer: A

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