

# 1Z0-996<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2019 Implementation  
Essentials

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### QUESTION 1

Which three statements are true about usage subscriptions? (Choose three.)

- A. A usage subscription can have either parent or child service points.
- B. A usage subscription can be configured to include only a portion of a service point usage.
- C. A usage subscription can have many service points.
- D. Usage subscriptions are always related to an account.
- E. A usage subscription can have only one service point.

Correct Answer: ACD

Reference: [https://docs.oracle.com/cd/E38983\\_04/PDF/MDM\\_Configuration\\_Guide\\_v2\\_1\\_0\\_3.pdf](https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf) (227)

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### QUESTION 2

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

- A. A device with a new configuration type is created.
- B. The original installation event is updated with the "removal" (expire old device configuration).
- C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).
- D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).
- E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

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### QUESTION 3

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

- A. Tender Type
- B. Installation Options
- C. Customer Class
- D. Pay Segment Type
- E. Service Agreement Type

Correct Answer: BCE

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18368\\_V1\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf)

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#### QUESTION 4

Usage transactions can contain date breaks. Which is used to supply date breaks?

- A. the Deferred Monitor Calculation Algorithm
- B. the Usage Subscription Type
- C. the requesting system or user input
- D. the Usage Subscription BO

Correct Answer: B

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#### QUESTION 5

What determines an Account's Balance?

- A. the sum of all the Financial Transactions linked directly to the service agreements related to the account
- B. the amount recorded in the "Balance Due" field on an account
- C. the logic defined in a plug-in spot on the Installations Option
- D. the sum of all the balances recorded in the "Balance Due" field on each service agreement related to the account
- E. the sum of all the Financial Transactions linked directly to the account

Correct Answer: E

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#### QUESTION 6

Which two statements about usage subscription types are correct? (Choose two.)

- A. Usage subscription types define the main billing contact.
- B. Usage subscription types define the time zone.
- C. Usage subscription types define the valid service point types.
- D. Usage subscription types define the recipient of the usage.

Correct Answer: BC

Reference: [https://docs.oracle.com/cd/E26671\\_02/PDF/E18186\\_05.pdf](https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf) (40, 41)

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### QUESTION 7

Which usage rule would be used to retrieve scalar measurements and convert the total from one unit of measure to another?

- A. Get Scalar Details and Math
- B. Get Scalar Details and Apply Formula
- C. A custom set of usage rules must be written.
- D. Get Scalar Details and Axis Conversion

Correct Answer: D

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18187\\_01.pdf](https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf)

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### QUESTION 8

Which three statements are true in relation to a Payment Arrangement Request? (Choose three.)

- A. examines the Account's eligibility for Payment Arrangement
- B. ensures creation of either Pay Plan or Payment Arrangement
- C. creates the Payment Arrangement Service Agreement
- D. calculates delinquent amount for Service Agreements eligible for Payment Arrangement
- E. determines if the Payment Arrangement Request requires approval

Correct Answer: ACE

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### QUESTION 9

Your client has three requirements:

1.

Apply validations on meter reads coming from the Data Collectors.

2.

If a meter read does not pass the validation, an error will be generated and assigned to a user.

3.

Retry the validation every 30 minutes for the errors in case the issue is related to configuration. Which statement describes the base functions you should use?

- A. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-COMP-TD (Complete To Do Entries).

- B. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-IMD-RETRY (Retry Initial Measurement Data Processing)
- C. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be loaded after 30 minutes.
- D. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-CRE-IMDTD (Create To Do)
- E. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be manually loaded.

Correct Answer: D

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### QUESTION 10

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

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### QUESTION 11

How many derived values can a final measurement have in addition to the primary measured value?

- A. 2
- B. 15
- C. 10
- D. 5

Correct Answer: C

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18293\\_01.pdf](https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf) (80)

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### QUESTION 12

What contains the details of how a bill was calculated and how it will be printed on a bill?

- A. Calculation Rules

- B. Rate Schedule
- C. Service Agreement
- D. Bill Segments
- E. Bill

Correct Answer: D

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter%20Charges.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.2.2.2%20CCB.v2.5.Manage%20Meter%20Charges.pdf)

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### QUESTION 13

Which three statements are correct for Adjustment Types? (Choose three.)

- A. They can default an Adjustment Amount to adjustments.
- B. They control how adjustments appear on bills.
- C. They control whether a rate is to be called to calculate an adjustment amount.
- D. They control the valid Service Agreement Types that adjustments can be linked to.
- E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

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### QUESTION 14

You are configuring a VEE group to include rules to be executed when loading the initial measurement data (IMD).

What is the VEE group directly associated with?

- A. Device Type and Measuring Component Type
- B. Measuring Component Type
- C. Device Type
- D. Usage Type
- E. Device Configuration Type

Correct Answer: E

Reference: [https://docs.oracle.com/cd/E38983\\_04/PDF/MDM\\_Configuration\\_Guide\\_v2\\_1\\_0\\_3.pdf](https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf) (151 152)

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### QUESTION 15

Which major entities hold the key geographic, demographic, and financial information related to a customer who is

financially responsible for a property?

- A. Account, Bill, Customer Class, Premise, Service Agreement
- B. Account, Bill, Premise, Service Agreement, Service Port
- C. Account, Person, Premise, Service Agreement, Service Port
- D. Account, Customer Class, Person, Premise, Service Agreement
- E. Account, Customer Class, Premise, Service Agreement, Service Port

Correct Answer: C

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18367\\_V1\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18367_V1_01.pdf) (3)

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