

1Z0-493^{Q&As}

Oracle Communications Order and Service Management Server 7
Implementation Essentials

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QUESTION 1

In a manual task, there are three text fields configured: FIrstName, LastName, and FullName. In the FirstName and LastName fields, a Constraint Behavior is configured. In the FullName field, a Calculation Behavior is added with the following XPath expression:

```
concat(../FirstName, ' ',../LastName)
```

While executing the manual task, a user enters values in the FirstName and LastName fields, but the FullName field is not calculated automatically. What should be done to have the FullName field automatically calculated?

- A. Remove the Calculation Behavior from the FullName field and add it to either the FirstName or the LastName field.
- B. Add an Event Behavior to the FirstName and LastName fields.
- C. Eliminate the Constraint Behavior from the FirstName and LastName fields.
- D. Remove the Constraint Behavior from the FirstName and LastName fields and add it to the FullName field.
- E. Add a Relevant Behavior to the FirstName and LastName fields.

Correct Answer: B

QUESTION 2

When designing a decomposition rule, you include a decomposition condition with the following expression. Identify the reason for this development methodology.

```
declare namespace
osm="http://xmlns.oracle.com/communications/ordermanagement/model";
declare namespace prop="CommunicationsSalesOrderFulfillmentPIP";
fn:exists(osm:frcmOrderComponent/osm:orderItem[fn:normalize-space
(osm:properties/prop:ServiceActionCode/text()) !="NONE"])
```

- A. to include only order items with a ServiceActionCode property that does not equal "NONE" in the target order component
- B. to include only order items with a ServiceActionCode property that equals "NONE" in the target order component
- C. to generate a target order component only when at least one order item in the source order component has a ServiceActionCode property that does not equal "NONE"
- D. to generate a target order component only when at least one order item in the source order component has a ServiceActionCode property that equals "NONE"
- E. to generate a target order component only when all order items in the source order component have a ServiceActionCode property that does not equal "NONE"
- F. to generate a target order component only when all order items in the source order component have a



ServiceActionCode property that equals "NONE"

Correct Answer: C

QUESTION 3

In your OSM solution, you use an Oracle sealed cartridge, which contains a list of product classes with a productClassMapping.xml file to map product classes to product specifications. With the evolution of your client\\'s product catalog, new product classes have been included and you must now update the existing XML file that is in production. What solution would you propose?

- A. Unseal the existing cartridge, so that new product class entities can be added and the existing productClassMapping.xml can be updated. Redeploy the cartridge and use the updated XML file for the product class to product specification mapping.
- B. Create a new cartridge, including the existing and new product classes in it, so that a new productClassMapping.xml file is generated. Deploy this cartridge and use its XML file for the product class to product specification mapping.
- C. Create a new cartridge, including the new product classes in it, so that a new productClassMapping.xml file is generated. Deploy this cartridge and use both the sealed and new XML files for the product class to product specification mapping.
- D. Create a new cartridge, including the new product classes in it, so that a new productClassMapping.xml file is generated. Deploy this cartridge and use its XML file for the product class to product specification mapping.
- E. Update the productClassMapping.xml file manually to include the new product classes and upload it to the existing location of the old XML file. Use the new XML file for the product class to product specification mapping.

Correct Answer: D

QUESTION 4

What is the key significance of componentKey in the following ControlData structure?

ControlData/Functions/Order_Component_Name/componentKey A. to uniquely identify an instance of an order component at run time

- B. to calculate the processing granularity that generates the componentKey for a function or target system
- C. to store the granularity of the function that is identified by Order_Component_Name
- D. to indicate the function name, target system name, and granularity name of an order component
- E. to store any key generated during the execution of an order component that is identified by Order Component Name

Correct Answer: B

Reference: https://docs.oracle.com/cd/E49311_01/doc.724/e41610/ dscom_ocomp_ctrl_data_man.htm#DSCOM164

QUESTION 5



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When sending customer orders from a CRM application, a customer sales representative (CSR) reports that order requests are returning an error: "No matching Order Recognition rule found." After analyzing the error, you decide that a catch- all recognition rule should be configured, so that these orders are still created in OSM. Which three actions would you take to configure your new catch-all recognition rule?

- A. setting relevancy to a number lower than other recognition rules
- B. selecting the Fail Order check box
- C. implementing the Recognition Rule with an expression such as "fn:true()"
- D. defining an Input Message format based on the CRM message
- E. defining an empty namespace

Correct Answer: ABC

Reference: https://docs.oracle.com/cd/E35413 01/doc.722/e35415/cpt request processing.htm#autold5

QUESTION 6

When submitting test orders to OSM from Design Studio, you realize that the interface is not responding. What could be the reason?

- A. The CreateOrder web service operation is not working.
- B. The CreateOrderBySpecification web service operation is not working.
- C. The database connection is not set.
- D. The ReceiveOrder XML API operation is not working.
- E. The Task Web client Create option is not working.

Correct Answer: A

QUESTION 7

A new CRM system is submitting orders, which are recognized by a recognition rule, to an OSM instance. However, the validation rule XQuery returns errors. How would you justify that these errors are related to the validation rule?

- A. Orders are created with the Not Started state.
- B. Orders are created with the Failed state.
- C. Orders are created with the Completed state.
- D. Orders are created with the Aborted state.
- E. Orders are created with the In Progress state.

Correct Answer: B



Reference: https://docs.oracle.com/cd/E35413_01/doc.722/e35415/cpt_request_processing.htm#autoId0

QUESTION 8

A requirement indicates that OSM should send a message to an upstream system when a manual task in your provisioning process reaches the Received state. How would you model this functionality in your cartridge?

- A. with Data Change Notifications implemented at the Order level
- B. with Data Change Notifications implemented at the Task level
- C. with Milestone Event Notifications implemented at the Order level
- D. with Task-State Event Notifications implemented at the Task level
- E. with Jeopardy Notifications implemented at the Order level
- F. with Jeopardy Notifications implemented at the Task level

Correct Answer: E

QUESTION 9

You are requested to design a solution to handle a fallout scenario while communicating with an inventory system for resource allocation because there are no available ports for a product that was purchased. Identify a solution that would address this condition.

- A. designing OSM to update the CRM system about the failure, so that the customer service representative (CSR) can decide whether to cancel the in-flight order or issue a new revision order to allocate new ports
- B. cancelling the order in OSM and informing the customer that the request cannot be processed
- C. reallocating the reserved ports in the inventory system and activating the requested ports in the activation system manually
- D. suspending the in-flight order in OSM and manually creating a new order to create new ports in the inventory system
- E. using the Task Web client to edit the order, manually changing the data received from the CRM system, and retrying the failed task for proper allocation of new ports

Correct Answer: A

QUESTION 10

Which two OSM components are deployed in Oracle WebLogic Server?

- A. OSM server
- B. web clients
- C. runtime database



D. Design Studio IDE

E. provisioning framework

Correct Answer: AB

QUESTION 11

Which three statements are true about the Rapid Offer Design and Order Delivery (RODOD) solution?

- A. OSM in the Central Order Management role is responsible for customer order mapping, decomposition, and orchestration.
- B. OSM manages the order fulfillment life cycle by providing complete lifecycle visibility and regular status updates to the CRM system.
- C. New commercial offerings can eventually be introduced with zero configuration in OSM.
- D. Central Order Management is the multi-channel order capture and consumer support system.
- E. Central Order Management interfaces with the Element Management and Network Management systems.

Correct Answer: ACD

QUESTION 12

A customer purchases ABC service for which a new order is submitted to Order Service Management (OSM). Activation for this service is under execution, indicating that the point-of-no-return has not yet been reached, when the customer decides to change the ABC service to XYZ service.

Which two OSM features can you use to handle the customer\\'s request?

- A. Order Change Management
- B. Order Fallout Management
- C. Future-dated orders
- D. Follow-on orders
- E. Creation of new orders

Correct Answer: AD

QUESTION 13

You have an OSM system that has been configured with the default parameters recommended in the OSM documentation, but the Task Web client users report that the OSM system is slow. Which three actions would you take?

A. Verify the amount of memory being allocated by checking the max memory configuration in the Oracle WebLogic



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Server startup script on the workstation where you have deployed OSM.

- B. Check whether the Task Web client user is selecting buttons, menu options, or tasks multiple times when experiencing lags between requests and responses.
- C. Verify the number of database connections.
- D. Re-install OSM in case the system responds slowly during any operations executed.
- E. For slow Worklist access, check the number of flexible headers configured in the Worklist.

Correct Answer: ACE

Reference https://docs.oracle.com/cd/E35413_01/doc.722/e35414/adm_troubleshooting.htm#autoId1 (system appears slow)

QUESTION 14

Which three aspects can you ascertain by analyzing an orchestration plan in the Order Management Web client?

- A. You can find the order items that are associated with each fulfillment function.
- B. You can identify the order components that will be executed in parallel.
- C. You can identify the order components that will be executed at the beginning of order execution.
- D. You can identify the fulfillment mode associated with an order.
- E. You can define the dependency conditions between order components.

Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E49155 01/doc.73/e49705/mdl full patt.htm#OSMMG612

QUESTION 15

Why would you use the Security Callback feature?

- A. to intercept user interaction with orders before they gain access to sensitive order data
- B. to block users from accessing any OSM applications and interfaces
- C. to intercept critical security alerts for OSM applications before they cause runtime exceptions
- D. to allow administrative users to enable security alerts for OSM applications
- E. to prevent users without administrative roles to access the WebLogic administration console

Correct Answer: A

Reference https://docs.oracle.com/cd/E35413_01/doc.722/e35415/cpt_glossary.htm



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